GOVERNMENT OF INDIA
MINORITY AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:2808
ANSWERED ON:16.12.2015
National Commission for Minorities
S.R. Shri Vijay Kumar

Will the Minister of MINORITY AFFAIRS be pleased to state:

(a) the number of complaints/grievances received by the National Commission for Minorities (NCM) from minority organisations and associations during each of the last three years and the current year,State-wise;

(b) the nature of these complaints/ grievances; and

(c) the action taken thereon?

Answer

MINISTER OF STATE IN THE MINISTRY OF MINORITY AFFAIRS
(SHRI MUKHTAR ABBAS NAQVI)

(a) A total of 8,221 complaints/grievances were received in the National Commission for Minorities from minority communities during the last three years and current year. This includes complaints from organizations/associations, as the Commission does not maintain a separate record of complaints from organizations/associations. Year-wise, State-wise and nature/category-wise details of complaints/grievances received by NCM for the years 2012-13, 2013-14, 2014-15 and 2015-16 (up to 8th December, 2015) are given in Annexure-I.

(b) The nature and types of complaints range from personal problems, property disputes to alleged harassment by government officials. In cases deemed serious, the matter is referred to the State Government by the NCM and reports called. The officials of the State Government are also called to appear before the Commission in a quasi-judicial hearing in a few cases.

(c) Complaints/Grievances are examined to see whether a prima-facie case for intervention by NCM is made out from the facts reported. Based on such an analysis, a report is sought from the respondent authorities. If they agree to redress the grievance or where the plea of the complainant is not tenable, the case reaches a finality. If the reply is not satisfactory, further action is taken and, if necessary, a hearing of the parties is held in the Commission. After hearing both sides, the Commission finalizes its recommendations and the same are forwarded to the concerned authorities for appropriate action at their end, and a copy thereof is also forwarded to the complainant.

Year-wise details of action taken are given hereunder:

(i) 2012-13 − In the year 2012-13, 2127 complaints were received, 1973 were disposed off and 154 pending at the end of the year.

(ii) 2013-14- In the year 2013-14, 2638 complaints were received, 2483 were disposed off and 155 pending at the end of the year.

(iii) 2014-15- In the year 2014-15, 1995 complaints were received, 1944 were disposed off and 51 pending at the end of the year.

(iv) 2015-16- In the year 2015-16 (till 8.12.2015), 1461 complaints were received, 1348 were disposed off and 113 pending at the end of the year.

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